

# Rhinelanders District Library

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106 North Stevens Street  
Rhinelanders, Wisconsin 54501

(715) 365-1070 Adult Dept.  
(715) 365-1050 Children's Dept.  
(715) 365-1076 FAX

Advanced Data Solutions  
2605 Hoover Ave.  
Suite F  
National City, California 91950

## To Whom It May Concern:

As Systems Manager for a public library, it is my responsibility to ensure that all critical data is backed up on a regular basis. An oversight on my part left the email messages and addresses of one of our administrative staff vulnerable, as we discovered when her hard drive failed.

My first analysis was that this valuable and irreplaceable data was permanently lost. I was aware that it is possible to recover data from a failed hard drive, but had the impression that such recovery was very expensive and often unsuccessful.

I found Advance Data Solutions on the Web and decided to give them a try because they were willing analyze the situation without cost and would not charge if data was not recovered.

Throughout the process I was very impressed with the professionalism of the staff at Advanced Data Solutions. They were courteous, knowledgeable, helpful and efficient. Our data was recovered and installed perfectly in a timely fashion and for affordable cost. I offer my highest recommendations.

Of course, I hope I will not be a regular customer, but it is comforting to know that this service is available and I would not hesitate to use Advanced Data Solutions again.



John Moxon  
Systems Manager  
Rhinelanders District Library