

11/20/00 Advanced Data Solutions National City, Ca. 91950

To the Data Recovery Experts,

It is rare that doing business is a real pleasure. That's why I'm writing to express my appreciation. I found your web site after searching for "data recovery". I thought if these people are as good as they claim, my data is not lost! I'm happy to say that you are indeed as good as you claim! My first call on your toll-free line was very re-assuring. Joe Cruze was able to answer all my questions and was obviously very knowledgeable. I sent my non-functional hard drive to you right away. My local computer repair shop had tried un-successfully to retrieve data and told me "good luck". Pam Martin called me within a couple of hours after receiving my drive and told me you would have an evaluation before the end of the day. That same afternoon you called and gave me the good news that the drive was recoverable. We agreed on a price and the work was started. I believe it was only 3 days before I had CDs with all my hard work on them. I've had the opportunity to use another data recovery vendor in the past. I have to say that A.D.S. will be my first choice for data disaster recovery from now on. I'm going to recommend A.D.S. to my co-workers and friends. And I'll be taking your information literature to my local computer repair store.

Sincerely,

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