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TO: Manuel Fonseca
Advanced Data Solutions,
FAX 001 818 338 1408

FROM: John Bungey

PAGES: 1 DATE: Fri 9 April 1999

Dear Manuel,

Thank you for the excellent recovery service you provided for us when our 4gbyte hard drive failed in February. The CD-R disks you promptly sent to us contained all our data, including all the original file names and the original disk directory structure. We have yet to find a garbled file, which is amazing considering the awful noise coming from the drive the last time we tried to run it. It's nice to know that with the advent of email etc. we can draw upon the expertise of Advanced Data Solutions with no more fuss or hassle than a local firm in New Zealand.

J. Bungey
John Bungey
Company Director