

4160 Louisiana Street #B
San Diego CA 92104-1673
26 September 1997

Advanced Data Solutions
2605 Hoover Avenue, Ste. F & G
National City CA 91950

Attn: Jose Cruz, General Manager

Dear Mr. Cruz:

I want to express my appreciation for your assistance in recovering the information on an "unreadable" diskette which contained most of the family history my stepmother has been able to compile. As a result of your efforts, the majority of the files were recovered and she will be able to pass on this information to her children.

I also appreciated your efficiency and acumen in asking the questions necessary for you to accomplish the data recovery in a timely manner. I would not hesitate to recommend your company to anyone with data recovery problems or who might desire to have preventative assessments done to avoid loss of computer files. Thank you very much for your friendly, professional, and helpful assistance in recovering these files.

Sincerely,

A handwritten signature in black ink, appearing to read "Sharon Barton". The signature is fluid and cursive, with the first name "Sharon" written in a larger, more prominent script than the last name "Barton".

Sharon Barton