



**DELPHI** ENGINEERING GROUP, INC.

YOUR PARTNER IN TECHNOLOGY DEVELOPMENT

November 1, 2000

Pam Martin  
Advanced Data Solutions, LLC  
2605 Hoover Ave., Suite F  
National City, CA 91950

Dear Pam,

I'm writing this quick note to thank you and your team of experts for recovering my files so efficiently. The customer service you provide to your customers is excellent. I was very impressed with the timely feedback I got regarding the status of my hard drive and how I was updated with the recovery progress. I corresponded with your team both by phone and e-mail and in both ways I always got a prompt response. I would definitely think of you or recommend you for data recovery issues.

Thanks again.

Luisa Maldonado  
Delphi Engineering Group, Inc.