

St. Paul's Episcopal Home, Inc. Founded 1960

June 30, 2000

Pamela Martin Advance Data Solutions 2605 Hoover Avenue, Suite F National City, California 91950

Dear Ms. Martin:

I just wanted to take a moment to thank you and your organization for your quick response to our predicament. As you know, while I was in the process of attempting to repair our CD-RW backup on our maintenance department computer, our hard disk failed and we lost all of our maintenance history, workorder requests, etc.. (10s of 1,000s of records). Because the CD-RW had not been working for an extended period of time we had no current backups of the maintenance database.

As a result of your work we were able to recover all of our data, including files and programs that were of less importance and that we had not even requested you recover. Our maintenance department is back on track and none the worse for wear due to your quick response.

Once again, thanks for all your help.

Sincerely,

Edward A. Thomson Chief Financial Officer

McColl Health Center Skilled Nursing Care 235 Nutmeg Street San Diego, CA 92103 619-239-8687 FAX 619-239-1201 Manor and Tower Independent and Assisted Living 2635 Second Avenue San Diego, CA 92103 **619-239-2097** Lic. # 370800558 FAX 619-236-0034

## Villa

*Independent Living and Personal Services* 2340 Fourth Avenue San Diego, CA 92101 **619-232-2996** Lic. # 370804823 FAX 619-232-0451 Community Care Center

Senior Day Services Child Care, Home Care 328 Maple Street San Diego, CA 92103 **619-239-6900** FAX 619-239-1256 **St. Paul's Retirement Homes Foundation** 328 Maple Street San Diego, CA 92103 **619-239-6900** FAX 619-239-1256