



**INDUSTRIA NACIONAL DE PLASTICOS, S.A.**

Apartado Postal 019, Panamá 5, Rep. de Panamá.

Panama, May 25, 1999

Mr. Jorge Barragan  
Data Recovery Engineer/Novell Networks Administrator  
Advanced Data Solutions, LLC  
2605 Hoover Ave., Suite F  
National City, California 91950  
U.S.A.

Reference: Data Recovery/Novell Server

Dear Mr. Barragan:

I would like to congratulate you for your excellent performance regarding the loss and recovery of our Novell Server. In less than 20 days our system is working again, with no loss of data, and fully recovered out of what seemed like a very hopeless situation on may 5.

I would personally like to thank you for the very competent, personable, and friendly attention you gave us during the time our disk was being worked on.

We are very satisfied by the service we received from your company, and we will certainly recommend Advanced Data Solutions among the circles in Panama that will surely bring new customers to your operation.

Best Regards,

A handwritten signature in black ink that reads "A n B". The letters are stylized and connected.

~~Alex R. Berguido~~  
General Manager