

3174 Kennelworth Lane
Bonita, CA 91902-1531
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Advanced Data Solutions
2605 Hoover Avenue, Suite F
National City, CA 91950

Gentlemen:

I am a librarian at Southwestern College and an aspiring author. Over the past five years I have written numerous stories and two novels plus the outline for another novel, all of which were in a folder on the desktop of our home computer and backed up on a zip disk.

My husband gave me a laptop computer for Christmas and, on December 26, began to transfer my documents from the zip disk to the laptop. This was not successful, and even the technical support people he contacted by phone could not figure out why. To make a long, sad story short, at one point the zip disk became "unreadable" on either computer, my husband inadvertently dragged the icon from the desktop to the trash, and then he emptied the trash. Everything I had written in the past five years was lost.

I began to hunt frantically for paper copies of my work and did find some, but nothing was up-to-date. I cried for hours and didn't sleep that night.

The next morning my husband remembered seeing your ad in the computer insert to the Union-Tribune. He called, brought in the zip disk, and you were able to produce a CD-ROM with all of my work intact.

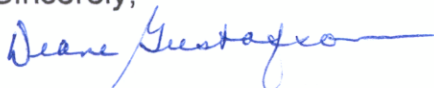
You are miracle workers.

I have learned to keep multiple back-ups of my work and to keep your business card taped to the computer desk. Hopefully I will not need it again, but it is comforting to know that you are there.

I intend to spread the word about you when I attend the San Diego Writers' Conference later this month.

Thank you so much. You were an answer to prayer.

Sincerely,



Diane Gustafson