



THE INNOVATIVE INTERNET INTEGRATION COMPANY

5820 clay avenue, la mesa, ca 91942

619.303.2500_tel 619.303.7371_fax

<http://www.silverflame.com>

Advanced Data Solutions

2605 Hoover Avenue, Suite F
National City, CA 91950

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Dear **ADS Staff**:

I was devastated when that 9 gig hard drive of mine went kaput. **Everything** from personal to work related files were on it. That was NOT good. What was ironic was that the day I decided that we should make a backup of all my files was the day the hard drive decided to die on me. Go figure...

When I called, not only did you guys manage to understand my senseless babble, you helped to ease my worries and answer all my questions. Best of all, you've got my life (data) back!

I just wanted to write and say thank you, from the bottom of my heart, to everyone at **ADS**, especially **Wattrus Screen** (Very Cool Customer Service Guy with the Very Unique Name), **Klon Shugart** (Linux Man), **Tim Lider** and **Jorje Barragan** (Hard Drive/Techie Geniuses).

I never made a habit of making backups daily, but you can be sure that I've learned my lesson! I want everyone to know that I think you guys are the best!

Until the next time one of my other hard drives decide to fail,


Kathleen Chang
Design Director

SilverFlame
<http://www.silverflame.com>
katchang@silverflame.com