Rhinelander District Library

106 North Stevens Street Rhinelander, Wisconsin 54501

(715) 365-1070 Adult Dept. (715) 365-1050 Children's Dept. (715) 365-1076 FAX

February 5, 2001

Pamela Martin Advanced Data Solutions 2605 Hoover Ave. Suite F National City, CA 91950

Dear Ms. Martin,

This is to thank the stellar folks at Advanced Data Solutions for recovering my life after my workstation hard drive crashed January 12.

Losing two and a half years worth of emails associated with my professional association committee work as well as my entire address book was demoralizing to say the least.

Your company's prompt and courteous service was much appreciated, as was the consideration shown for our budget constraints as a public institution.

Please pass along high fives to everyone who worked on my problem! Γ m thrilled to have everything reinstalled and extremely grateful to be back in business.

Sincerely,

Kris Adams Wendt

Associate Director/Children's Librarian

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