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February 13, 2001

Advanced Data Solutions LLC 2605 Hoover Street, Suite F National City, CA 91950

Dear Sir:

I recently had a need to have the data on the hard drive of my computer retrieved. Your firm was recommended to me by Circuit City, the establishment that sold me my computer and I feel that I'm fortunate in that respect. Your representative, Pamela Martin, was extremely familiar with the problem I experienced and gave me a detailed explanation of how it would be corrected. Completion of the data extraction was accomplished as promised and when I arrived to pick up my CPU I asked that your technician re-install the data on my hard drive because I was fearful that I would be unable to accomplish this procedure. Even though this was not a function that your staff would normally provide Pamela agreed to have a technician satisfy my request. The fee for this task was very reasonable.

I wish to thank Pamela and your entire staff of professional technicians for providing outstanding service during this event.

Sincerely.

Clyde W. Holland