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April 30<sup>th</sup>, 1999

Jose Cruz, General Manager  
Advanced Data Solutions  
2605 Hoover Ave., Suites F & G  
National City, CA 91950

Dear Mr. Cruz:

I am writing this letter to thank you and your staff for recovering the data from my laptop's hard drive. On April 26<sup>th</sup> I woke up and both my desktop and laptop computers had had their hard drives wiped out by the Chernobyl Virus. I am a computer consultant and cannot afford to be without my computers for even one day. I had recent backups of the data from my desktop, but not so recent from my laptop. I was looking at re-creating weeks worth of work, if I could even remember what I had done.

I am happy to report that Advanced Data Solutions was able to retrieve the information I needed from my laptop. You and your staff were kind, courteous and helpful during the entire process. When any of my clients are in need of data recovery assistance, I will definitely refer them to you.

Sincerely,

Michael David  
David Consulting