



DEPARTMENT OF THE NAVY

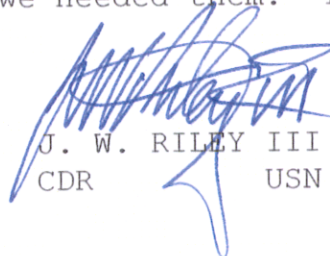
USS CURTS (FFG 38)
FPO AP 96662-1493

MAY 15 2000

From: Commanding Officer, USS CURTS (FFG 38)
To: President, Advanced Data Solutions

Subj: LETTER OF APPRECIATION

1. I extend my heartfelt thanks to all the members of your organization for a job well done in the restoration of data vital to our LAN operations.
2. When the LAN onboard CURTS failed due to the partition structure on the public and private drives, our administrative operations nearly came to a standstill. The failure impacted job processing (for the maintenance we are currently undergoing), financial report processing, performance evaluations, word processing, and dissemination of radio message traffic.
3. In addition to influencing current operations, the permanent loss of the data contained on the private drives would have had a detrimental effect on our work for months to come. The scope of the loss was truly monumental.
4. Advanced Data Solutions came through in many ways. Not only did you recover the data which allowed us to restore LAN operations, you also saved the data representing months of previous work by nearly one hundred personnel. In response to our request, you made the extra effort to complete this recovery in a remarkably short period of time. And last, but certainly not least, your Customer Service Representative, Pamela Martin, worked with us to meet the restrictions imposed on our financial processing.
5. In short, you came through to provide exactly the services we desperately needed, when we needed them. Thanks again.



J. W. RILEY III
CDR USN