

June 13, 2000

Advanced Data Solutions  
2605 Hoover Ave., Ste F  
National City, CA 91950

via fax: 619-336-1406

Dear Advanced Data Solutions:

I am writing to express my appreciation for excellence in customer service and a job well done.

My business is home based and the primary means of support for myself and my 2 year old daughter. I panicked when my computer crashed with two months worth of billable work that appeared to be lost. Since I could not access the Internet, I began to search for help using the yellow pages. I called one company after the other, but it seems most computer service companies only wanted to help large businesses. It was a relief to speak with Pam. She really listened and assured me that Advanced Data Solutions could and would help. I brought my computer in and Jorge was able to recover my data 100% within 24 hours. When I decided to replace my hard drive, Jorge had everything up and running in record time. I was back home and in business with all of my information and a new hard drive 2 days later!!

Both Pam and Jorge are a credit to your business, as they went above and beyond the call of duty to help me. I will certainly use Advanced Data Solutions again and recommend your services to all of my small business associates.

Thank you,



Michelle Wilson

M I C H E L L E

W I L S O N LIGHTING FX

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