



Volunteers of America
Southwest California Corporation

October 30, 2000

Pamela Martin
Advanced Data Solutions, LLC
2605 Hoover Ave., Suite F
National City, California 91950

RE: Job # R12069

Dear Pamela:

This is a testimonial to the wonderful service ADS did for recovering our valuable business data from a crashed computer harddrive. We didn't have a good backup and we thought the data was lost. The harddrive was unusable, but we had another harddrive of the same model to use for parts. Thanks to the excellent effort of your team, the harddrive was rebuilt and the data was fully recovered and ready within a week. And ADS valued us and cared for our request by providing a generous cost reduction to our non-profit organization.

We are recommending ADS to all who find themselves in such a predicament.

Thank you for your service.

Sincerely,

Mike Fetick
Manager of Information Systems