

Pullman Engineering, Inc.

6546 Barnhurst Drive San Diego, Ca. 92117

Phone: 858-576-1500 Fax: 858-576-1115

April 19, 2000

Advanced Data Solutions

2605 Hoover Ave.

Suite F

National City, Ca. 91950

Dear Pam,

One of the first things I had to do when I got my computer up and running again was to let you know how happy I was that Advanced Data Solutions was able to recover my data from a defective hard drive. Who would have thought that a hard drive bought 4 months ago would turn out to be defective. I was so delighted with the friendly, courteous service that I received when I walked in the door which certainly helped to ease an already distressing situation. You were also able to recover my data successfully and in a very timely manner. I will certainly recommend you to everyone. Your company was a lifesaver!!

Sincerely,



Becky DeSelle
Office Manager