



TRAINING AND LEADERSHIP CONCEPTS

CUSTOM-DESIGNED TRAINING
LEADERSHIP DEVELOPMENT AND
HUMAN RESOURCES SPECIALISTS



NATHALIO M. CAPLAN
DIRECTOR

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Pamela Martin
Advanced Data Recovery Solutions
2605 Hoover Av.
Suite F
National City, CA 91950

Dear Pamela:

I want to thank you for the excellent customer service and Advanced Data Solutions for the recovery of lost data from my backup disks. As you know, due to a file corruption problem I lost all my data from my computer. The file corruption had been transferred to my back-up zip disks and a substantial amount of work was lost.

Although we were unable to recover all the data, the recovery of my MS Outlook files enabled me to restore a substantial amount of files that were part of attachments in electronic mail. This saved me a considerable amount of work.

Again, thank you for the excellent service.

Sincerely,

Nathalio M. Caplan, Director
Training and Leadership Concepts

Please address electronic mail to: TLCNate@home.com