



PROJECT HANDCLASP

DIRECTOR
PROJECT HANDCLASP
C/O Commander Naval Base
San Diego, California 92132

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Ser 043
21 Jan 98

Mr. Joe Cruz and staff
Advanced Data Solutions
2605 Hoover Avenue, Suites F & G
National City, CA 91950

Dear Mr. Cruz and staff:

I would like to take this opportunity to recognize the outstanding service provided by Advanced Data Solutions (ADS). I am the Director of the United States Navy's worldwide people-to-people program. Our office experienced an unforeseen, total failure of a most important 1.5-gigabyte hard disk recently. This hardware failure made it impossible to access important, saved information, necessary for the operation and administration of the program. The outstanding customer service and technical proficiency of ADS resulted in the rapid recovery of essentially 100% of the lost/corrupted data. This performance enabled our activity to resume Navy business promptly and professionally. The personal efforts of the assigned technician, Mr. Tim J. Lider, were especially noteworthy, since the technical operations needed to be conducted most rapidly.

It is a pleasure to acknowledge the professional performance and helpful assistance of Advanced Data Solutions.

Sincerely,

A handwritten signature in dark ink, appearing to read "M.C. Tevelson". The signature is fluid and cursive, with a large, sweeping "M" and a long, horizontal stroke at the end.

M.C. TEVELSON
Director