



February 9<sup>th</sup>, 1999

Mr. Manuel Fonseca  
Advanced Data Solutions  
2605 Hoover Ave., Suite F  
National City, CA 91950

Dear Mr. Fonseca,

Recently, I had the most unfortunate experience of having my hard disk crash on my computer. Like most busy professionals, I had not made "backing-up" my data a priority, and then it was too late.

Fortunately for my firm, Liquidmetal Golf, and for me personally, *Advanced Data Solutions* was able to recover months of test data, document templates, engineering analysis, product specifications, and all sorts of general business and engineering records that I had generated over the course of twelve weeks.

Having all of that data recovered has really made a difference in helping my department to meet our goals in developing new products and getting them to market quickly. We would have lost weeks and months without the assistance of your *Advanced Data Solutions*.

One additional plus: Retrieving the lost data from the CD ROM that you sent to us required only a few simple clicks of the mouse. The data retrieval process could not have been easier.

Again, on behalf of my company, Liquidmetal Golf, our Research and Development team, and of course myself, a very satisfied customer, thank you for your assistance. I will be sure to let my fellow researchers and computer-users know of your services, should they suffer the same loss of data and need you to save the day!

Sincerely yours,

A handwritten signature in cursive script that reads "Bill Davidson".

Bill Davidson  
Golf Club Engineer

Cc: K Zarrabi, LMG System Administrator  
M. Tenhover, Vice-President ATI