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November 7th, 2000

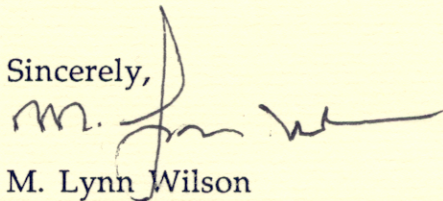
Pamela Martin
Advanced Data Solutions, LLC
2605 Hoover Ave., Ste. F
National City, CA 91905

Dear Ms. Martin:

Thank you for the help which your firm recently gave to me in helping recover a Zip 250 disc which had gone bad. Some seven years of work had accumulated, and the efficiency and ability of your staff kept me from a very bad situation. The staff was very helpful, and the disc was returned to me in a very short time.

I appreciate your sterling effort.

Sincerely,

A handwritten signature in dark ink, appearing to read "M. Lynn Wilson", with a stylized flourish extending from the end.

M. Lynn Wilson