

April 23, 2000

Advanced Data Solutions
2605 Hoover Ave., Suite F & G
National City, CA 91950

To Whom It May Concern:

I just wanted to write a little something to praise the efforts of the staff at ADS for their prompt and professional recovery of my hard drive. My system was accidentally formatted several weeks ago, and I thought I was in a lot of trouble with losing precious data and information when the local computer store was unable to fix the problem. I decided to send the drive on to your company, and was astonished to hear a positive reply that you could recover the data and have it back to me in the same day! I was even offered to have your company hold the drive in case the data was not recovered correctly. Everyone I spoke with was so professional and willing to help me out. Without your company I would be in a lot of trouble with lost data!

Thank you so much,

Jeremy Reichert