



February 22, 2001

To the Miracle Workers at Advanced Data Solutions:

My business partner recently experienced a hard drive failure that was all my fault! I accidentally plugged the printer power cord into her laptop, and it burnt out the controller chip on the hard drive. Imagine my desperation when I couldn't find her C: drive... and I'm supposed to be the Tech guy!

The hard drive itself was under warranty, but the data was not. CompUSA recommended Advanced Data Solutions in National City, because they had been in the business for 20 years and were absolutely the best. When I called ADS, I discovered that I was lucky to be within driving distance from this company which recovers data all over the United States.

ADS moves quickly – they were able to recover all the data we needed within a couple of days, the price was good (significantly lower than what it would have cost to reproduce the data), and they took the time to explain everything to me both before and after. I must say that Pamela presented a wonderfully friendly front for ADS. It's nice to be treated gently when you are frustrated and frazzled!

Thank you for your expertise, courtesy, and friendliness!

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