

LIEN APPRAISAL SERVICE

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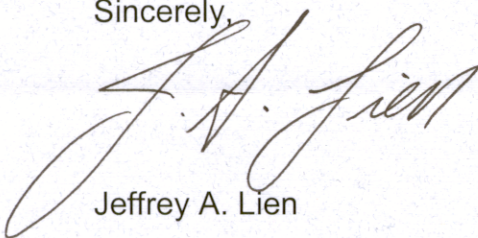
To Whom it May Concern:

Many thanks to Joe Cruz and the rest of the staff at ADS for recovering a damaged file from a bad ZIP disk. From taking my phone call at 7:00 PM on Thursday night, instructing how and where to send the disk on a flight from Oakland to San Diego, to retrieving the file on Saturday and sending back via e-mail, they saved us many hours that would have been required in order to recreate the nearly complete 160 page appraisal report.

I am sure ours was not the biggest data recovery problem ADS has ever encountered, but it was very important to LAS and our client that we get the job finished on a timely basis. We did thanks to ADS!

Thanks again for all your help, you're my first call if trouble strikes again!

Sincerely,



Jeffrey A. Lien