

June 16, 2000

Customer Relations
Advanced Data Solutions
Data Recovery Experts
2605 Hoover Avenue
Suite F
National City, California 91950

To Whom It May Concern:

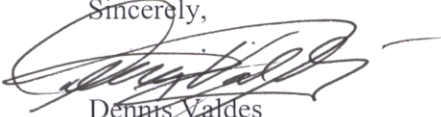
A few months ago we experienced a critical drive failure and were sure that our nightly backups would save us. We couldn't have been more wrong! It seems that this drive was inadvertently removed from our backup schedule. No reliable data backup for the last 6 months; we were in a panic.

We originally sent the drive to two (2) other so called data recovery firms and they both basically told me that the drive was beyond recovery. Knowing the severity of this loss of data I looked elsewhere, that is when I came across Advanced Data Solutions (A.D.S.).

The drive was shipped to A.D.S. and shortly upon receiving the drive, A.D.S. contacted me informing me that the data was recoverable and they would proceed immediately. On the first recovery attempt, the data that was recovered was not in any usable form. Without hesitation, A.D.S. was back on the job and within 1 day returned the data fully intact and ready for use.

A.D.S. was able to turn this disaster into a lesson well learned all within the time frame they agreed to and within the price that was estimated. Equitrac Corporation will keep A.D.S. as a reliable source for any Data Recovery needs and will not hesitate to recommend their services to any individual or organization needing saving from a potential disaster.

Sincerely,



Dennis Valdes
Information Systems Manager
Equitrac Corporation