

January 7, 2000

Advanced Data Solutions
2605 Hoover Ave. Suite F
National City, CA 91950

Dear Joe Cruz and staff:

I would like to take this opportunity to thank Advanced Data Solutions for their great work. They had great customer and technical service. They were able to recover my crucial data from my crashed Novell Server.

It was Friday before Christmas and our Novell Server had crashed. I was not able to recover the server data due to bad backup tapes. At that point, I started to call some data recovery business. However, the only company that responded back was Joe from ADS. He responded within 10 minutes. I stated my situation and was able to drop off the server at 9:30pm. Since it was the day before Christmas, he asked me when I needed the information by. I stated by Monday. I asked Joe to start working on the data recovery on Sunday, the day after Christmas. By Monday night, Tim from ADS called and stated that he was able to recover most of the data. However, he was having some difficulties with copying some of the Japanese files. Tim stated that the job would be completed by Tuesday before noon. When I arrived at ADS on Tuesday, the job was finished and they were able to recover all my data.

I would like to give special thanks to Joe Cruz and Tim Lider for their excellent job. Without ADS, the companies' information would have been lost. Thanks again for your great work. I look forward in doing more business with ADS.

Sincerely,



Samuel Almoite Jr.
PC/Lan Specialist